Welcome to OptumRx! Most importantly, welcome to the Central Fill Program!

CENTRAL FILL PROGRAM

If you need to obtain a long-term or maintenance prescription drug that you take regularly, you will fill your prescription through the Central Fill program. Under the Central Fill program, you will fill your long-term prescriptions from any Central Fill pharmacy by following the steps below:

**Step 1:** Go to the nearest Central Fill pharmacy and present your prescription identification card.

**Step 2:** If this is the first time you are taking this drug or dosage of this drug, the pharmacist will fill your prescription for 15 days and you will pay the following co-payment:

**15-day Supply Limit (Initial Fill)**

Generic Drugs, Insulin, Diabetic Supplies: $5

Brand Name Drugs: $15

**Step 3:** If you and your doctor decide to continue to use this drug, you may obtain a refill for up to a 60-day supply. Please have your doctor write the prescription for a 60-day supply per fill. Call the pharmacy refill phone number listed on your prescription at least three (3) days before your prescription supply runs out and request a refill.

**Step 4:** Go to the Central Fill pharmacy you called and pick up your prescription refill for a 60-day supply and pay the following co-payment:

**60-day supply Limit (Refills)**

Generic Drugs, Insulin, Diabetic Supplies: $8

Brand Name Drugs: $24

MAIL ORDER

If you have already obtained the 15-day initial fill on any new prescription and the prescription is now a maintenance medication (taken on a regular basis), you are welcome to obtain your medications by mail order.

**60-Day Supply limit (Refills)**

Generic Drugs, Insulin, Diabetic Supplies: $8

Brand Name Drugs: $24

Questions?
Please contact OptumRx National Help Desk at 888.869.4600 (available 24 hours a day, 7 days a week, Toll Free)