

**TO: ALL ACTIVE HMO PARTICIPANTS  
Hawaii Teamsters Health & Welfare Trust Fund**

**FROM: BOARD OF TRUSTEES**

**SUBJECT: PROVIDER NETWORK**

The Hawaii Community Health Alliance (“HCHA” or “Alliance”) is a local health care provider network offering preferred access to health care providers across the State of Hawaii. The HCHA network will be used as your new provider network as part of your Trust Fund health care benefit plan. As an HMO participant, services are available through the Queen’s network of facilities and contracted providers. If you obtain services from a non-contracted provider, there is no coverage.

HCHA was created as a Hawaii non-profit organization whose mission is to work directly with health care providers in Hawaii to provide you with the best care available at the best available price.

This change in network will have no impact on your benefits or the claims administration services provided to you as a participant in the Hawaii Teamsters Health & Welfare Trust Fund. Hawaii Mainland Administrators, (HMA) will continue to provide claims administration and customer service to you exactly as they have in the past.

HCHA currently covers over 98% of the doctors and hospitals utilized by Plan Participants, including ancillary health care providers. Like your previous provider network, Kauai and Out of State providers are considered non participating providers, and as such no coverage is afforded except for emergencies, emergent care or if service is not available within the service area.

You can verify your provider’s participation status in the network, or nominate them to join (if they haven’t joined yet), by going to the following websites:

[www.TeamstersTrustBenefits.com](http://www.TeamstersTrustBenefits.com)

Or

[www.HawaiiTeamsters.com](http://www.HawaiiTeamsters.com)

You can also call HMA 808-951-4621 or BRMS, the Trust Administrator at 808-523-0199 for assistance.

HAWAII COMMUNITY  
HEALTH ALLIANCE

<p><b>English:</b> ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-808-523-0199 / 1-866-772-8989.</p>	<p><b>Ilocano:</b> PAKDAAR: Nu saritaem ti Ilocano, ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Awagan ti 1-808-523-0199 / 1-866-772-8989.</p>
<p><b>Spanish:</b> ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-808-523-0199 / 1-866-772-8989.</p>	<p><b>Japanese:</b> 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-808-523-0199 / 1-866-772-8989 まで、お電話にてご連絡ください。</p>
<p><b>Chinese (Traditional):</b> 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-808-523-0199 / 1-866-772-8989。</p>	<p><b>Samoan:</b> MO LOU SILAFIA: Afai e te tautala Gagana fa'a Sāmoa, o loo iai auunaga fesoasoan, e fai fua e leai se totogi, mo oe, Telefoni mai: 1- 808-523-0199 / 1-866-772-8989.</p>
<p><b>French:</b> ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-808-523-0199 / 1-866-772-8989.</p>	<p><b>Marshallese:</b> LALE: Ñe kwōj kōnono Kajin Majōl, kwomaroñ bōk jermal in jipañ ilo kajin ñe am ejjelōk wōñān. Kaalōk 1-808-523-0199 / 1-866-772-8989.</p>
<p><b>German:</b> ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-808-523-0199 / 1-866-772-8989.</p>	<p><b>Trukese:</b> MEI AUCHEA: Ika iei foosun fonuomw: Foosun Chuuk, iwe en mei tongeni omw kopwe angei aninisin chiakku, ese kamo. Kori 1-808-523-0199 / 1-866-772-8989.</p>
<p><b>Vietnamese:</b> CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-808-523-0199 / 1-866-772-8989.</p>	<p><b>Tongan:</b> FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea teke lava 'o ma'u ia. Telefoni mai 1-808-523-0199 / 1-866-772-8989.</p>
<p><b>Tagalog:</b> PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-808-523-0199 / 1-866-772-8989.</p>	<p><b>Hawaiian:</b> E NĀNĀ MAI: Inā ho'opuka 'oe i ka 'ōlelo [ho'okomo 'ōlelo], loa'a ke kōkua manuahi iā 'oe. E kelepona iā 1-808-523-0199 / 1-866-772-8989.</p>